

Upgrading to the Latest Version of Chief Architect

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The information in this article applies to:



QUESTION

I have an active software subscription and/or my Support and Software Assurance (SSA) is current. How do I get the latest version of Chief Architect?

ANSWER

Upgrading to the latest Chief Architect version can be done by signing in to your [Chief Architect Online Account \(https://accounts.chiefarchitect.com/\)](https://accounts.chiefarchitect.com/), clicking on the [Digital Locker: Downloads, Product Keys & License Management \(https://accounts.chiefarchitect.com/digital-locker/\)](https://accounts.chiefarchitect.com/digital-locker/) link, and then selecting the **GET NEW VERSION** button next to your active license. Once you click GET NEW VERSION, you will be prompted with the following message:

"Product key XXXXX-XXXXX-XXXXX-XXXXX is eligible to be upgraded at no charge. Your product key will remain the same between versions in most cases. Any older program versions present on your system will NOT be modified by installing the new version.

Upgrade now?

Click **UPGRADE** to continue the upgrade process, or **CANCEL** to avoid making any changes and return to the digital locker.


Once an upgrade is complete, the latest version of Chief Architect will appear in your account. Select the **DOWNLOAD** link to proceed with downloading and installing the Chief Architect version you upgraded to.


Any current program installation(s), plan files, or other local program content will not be modified or removed upon upgrading. Each version of Chief Architect is an independent installation, and will install separately from any and all previous installations.

After upgrading, please make sure to review all of the information in the Migration Guide located in your Digital Locker if you will be bringing any old files forward in to the new version.

If you have an active software subscription and/or your [Support & Software Assurance \(SSA\)](https://www.chiefarchitect.com/products/ssa/) (<https://www.chiefarchitect.com/products/ssa/>) is current, but you don't see the option to upgrade to the latest version, please [contact us](https://www.chiefarchitect.com/company/contact.html) (<https://www.chiefarchitect.com/company/contact.html>).

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